

**Town of
Topsfield, MA**



**ESSEX COUNTY REGIONAL
EMERGENCY COMMUNICATIONS
CENTER**



**Essex County
Sheriff's Department**



- The Town of Topsfield has switched systems for emergency alerting to **Essex Regional 911 Alerts**. Essex Regional 911 Alerts is a robust system with state-of-the-art infrastructure, administered by Essex Regional 911 of the Essex County Sheriff's Department in partnership with SwiftReach Networks utilizing their Swift911™ platform.
- Topsfield residents, employees, and affiliates continue to have the same capabilities for emergency notifications by telephone and now have **expanded access to alerts** by other means including phone calls and social media.
- Topsfield residents, employees, and affiliates are able to also subscribe to other communities that have signed onto the platform. Residents will be able to setup their own accounts and manage their messaging preferences as they desire.
- **Subscribers to the former Nixle system:** please be aware that if your contact information exists in the previous system, it will not be transferred into the new system. Nixle will no longer be utilized as of January 1, 2018. Please register for Essex Regional Alerts.
- **To register for an account or to sign up for alerts**, click on the logo above or link below and sign up following the instructions on the website.
 - **Current Registrants:** if your information or phone number is found in the current system, the system will tell you that it has located your number and/or email and you will need to re-confirm those. The system will then call your phone and/or email you with confirmation codes. You will need to enter all confirmation codes in order to complete verification. Once you have logged in, you can control your registration options.
- In the near future, when categories/types of alerts are setup and as other communities are brought onto the system, you will be notified so you can opt in or out of those. Click on the alerts logo above or go to <http://ecrecc.org/alerts> to begin!